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Banff Lodging Company Manages COVID-19 with AHS Protocols in Place

April 17, 2021, Banff, AB –

As confirmed by Alberta Health Services, the Moose Hotel & Suites experienced a COVID-19 outbreak within its workforce, with a total of 15 employees testing positive since March 27, 2021. The primary cause of transmission occurred as a result of close residential living environments. As of April 17, 2021, only one active case remains in quarantine.

Alberta Health Services defines a business to be in COVID-19 outbreak status when 10 active cases are reported from the same worksite within 28 days of one another. The outbreak is declared over when four weeks have passed since the last case was identified.

Upon being notified of the first positive case on March 27, the Moose Hotel & Suites worked collaboratively with Alberta Health Services. The Hotel continued to follow all AHS protocols including aggressive contact tracing. This resulted in self-isolation for a number of employees. Management also proactively removed all remaining Moose Hotel employees from the worksite, provided rapid testing and private residence options for those awaiting test results. A negative COVID-19 test result was required prior to any employee returning to work. As an additional precaution, Pacini Restaurant and the Meadow Spa were closed for a brief period over two days.

Having successfully and safely navigated the COVID-19 pandemic while following all AHS protocols for more than a year, quick implementation of the company's business continuity plan along with aggressive contact tracing and COVID-19 testing meant that no guests were considered to be close contacts or at risk of transmission.

Banff Lodging Company continues to provide ongoing asymptomatic rapid testing to its 600 employees and is advocating for an immediate vaccination program for the busy resort town's unique population.

For more information contact:

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About Banff Lodging Company

Banff Lodging Company is a locally owned and operated hospitality company in Banff National Park. Founded in 1985, the company provides memorable vacation experiences in accommodation settings that celebrate our spectacular mountain environment. Banff Lodging Company (a division of Banff Caribou Properties Ltd.) owns 15 hotel and condominium properties in Banff and Canmore, two spas, 7 restaurants, Ultimate Sports and Lux Cinema, all in the picturesque resort town of Banff, Alberta, Canada.